



# Abbeyfield House

Dementia friendly care in New Malden



## Welcome to Abbeyfield House

Situated in the historical and cultural suburb of New Malden, a highly residential area filled with areas of natural beauty, parks, a great high street and excellent transport links.

Established in 1999, Abbeyfield House is a purpose built Dementia Friendly Care Home able to accommodate 36 residents in single en-suite bedrooms. We have a beautiful,

spacious garden filled with sensory items and ample seating so you can enjoy the fresh air, relax in the outdoors, or while away the hours in the sunshine enjoying catching up with family and friends. We are a short drive away from the wonderful New Malden High Street where you'll discover a number of banks, supermarkets, an excellent choice of restaurants, cafes and bars, and long established local shops.



## Dementia friendly care

Abbeyfield House provides 24 hour care and welcomes residents with dementia.

Our home is designed to meet the individual needs of residents and improve their quality of life. Our staff take care to create individual detailed person centred care plans by working closely with the residents and their families. This approach ensures health and care needs are continually met. Our staff at New Malden are fully trained to ensure dementia care is delivered using an individual approach and reflects best practice.



## Your home, your way

We have 36 bedrooms all of which benefit from a view of charming gardens. All of our bedrooms are partially furnished allowing you to bring your favourite pieces of furniture and treasured photos to make it feel like home. Our downstairs bedrooms each have their own private patio area for residents to relax.

We pride ourselves on being a home away from home, with a warm atmosphere and friendly care staff.

**“I’m still part of my local community and have a whole new one at the same time.”**

## Time well spent

Our fantastic team of kind, compassionate and highly trained staff and volunteers not only ensure the safe and smooth running of Abbeyfield House, they also help make it a friendly, enjoyable place to live.

Daily activities are also arranged, but we also believe in spontaneity – whether that’s a walk in the garden when the sun shines or an improvised sing-a-long to favourite songs. Residents and families can enjoy complimentary refreshments in our Café area.



## Your safety and quality assurance

You can't enjoy peace of mind without trust.

This is why Abbeyfield House is registered and regulated by the Care Quality Commission, the UK's independent regulatory body.

But our quality control doesn't end there – the opinions of our residents matter too. We have regular resident and family meetings, so we can get feedback on how we can improve our service at Abbeyfield House.

**“Abbeyfield House isn't just a care home, it's a home that cares.”**



## The Abbeyfield Promise:

# We make time so you can enjoy life

Making time for our residents is at the heart of everything we do.

This promise means we have the time to share friendships, understand individual needs and make every day more fulfilling, so everyone feels valued, content, cared for and safe.

## Your community

Ideally located, we're a short drive away from the wonderful New Malden High Street where you'll discover a number of banks, supermarkets, an excellent choice of restaurants, cafes and bars, and long established local shops.

Good transport links by bus and train are nearby, the house is conveniently situated in between New Malden and Berrylands stations, on Southwestern Rail.





# Please do get in touch

Whether your considering Abbeyfield House for yourself or a family member, you've just started exploring options or are ready to take the next step, we are here to talk.

Call us on **020 8949 0022**

Email us at **[NewMalden@abbeyfield.com](mailto:NewMalden@abbeyfield.com)**

## **Abbeyfield House**

California Road, New Malden, Surrey, KT3 3RL

**[www.abbeyfield.com/new-malden](http://www.abbeyfield.com/new-malden)**

Registered in England and Wales, Company 574816, Charity 200719, RSH No. H1046