



# Abbeyfield Wey Valley Society

Putting care before profit

Farnham | Guildford | Reading | Dorking | Oxted

[www.awvs.org.uk](http://www.awvs.org.uk)



## Life within Our Community

### CARE | COMPASSION | COMPANIONSHIP

The Society's highly skilled team of care professionals provide a secure, relaxed and homely environment across all our homes.

The ethos of the Society is to develop the well-being of each resident through carefully tailored individual support and care.

The Abbeyfield Angels, as they are affectionately known, are at the heart of the Society. Most of our staff have been with us for many years and the whole team regularly get together to take part in ongoing training to be sure to continue to grow and develop their skills and knowledge.



The emphasis on team work is apparent when entering one of the Abbeyfield Wey Valley Society's homes. The atmosphere and engagement between the staff and residents is a joy to see and is supported by the wonderful facilities.

### ACTIVITIES AND OUTINGS

The Society has a passion for providing year round activities and trips for residents promoting engagement of both body and mind.

Happy people make for happy homes and residents are invited to decide on the kinds of activities they would like to take part in themselves.

From a Christmas party to a summer picnic at Hampton Court Palace, every event that the team put together for residents is designed to stimulate mind and spirit and prove that life in later years, within an environment of care, really can be led to the full.



Each home's dedicated Activity Coordinator is supported by a team of volunteers who feel just as passionately about the happiness and well-being of the residents.

They are often seen accompanying trips, helping with errands or just being great company to all within the Abbeyfield Wey Valley Society community.

### HIGH QUALITY CUISINE

The team of on-site chefs take pride in providing a varied and nutritious menu produced from fresh ingredients while ensuring special diets and food preferences are catered for.

The team believe that every meal should be a special occasion and when operating under no restrictions, the residents' loved ones are welcome to join them and enjoy a meal within the home.

In between meal times, drinks and snacks are served together with fresh fruit and in the afternoon everyone gets to enjoy some of the delicious home made cakes together with a cuppa.

Abbeyfield Wey Valley Society | Mike Hawthorn Drive | Farnham | Surrey | GU9 7UQ

Call: **01252 735507**

Email: **admin@awvs.org.uk**



## Hatch Mill | Farnham

### RESIDENTIAL AND NURSING CARE

Hatch Mill is a two-storey, residential care and nursing home for older people, located in Farnham, Surrey. The home is set amid well-maintained, landscaped gardens with a central courtyard and pond hosting plenty of natural wildlife.

### THE LOCATION

Positioned on the edge of the beautiful Georgian town centre of Farnham, Hatch Mill is not far from a bus route and train station serving the local area and London. Within a ten minute walk there are an array of local shops, restaurants and facilities such as the leisure centre, and arts centre.



The bedrooms are all en suite with basin and toilet: some also have a wet room. There are two bathrooms and a shower room downstairs and two shower rooms and a bathroom upstairs.

There is a dining room and residents' lounge on each floor and a large sun lounge downstairs at the front of the building.



### THE GARDEN

The home is set in well laid out grounds with a large central Japanese courtyard garden. There are several mature trees, flowering shrubs and a natural pond, all of which are well maintained and give a pleasant picture for residents to view.

### THE ACCOMMODATION

Hatch Mill has a total of forty-six bedrooms over the ground and first floor. Two are double bedrooms, the remainder being single rooms.

The ground floor offers residential care and the first floor caters for residents who require full nursing care within the home with the care being lead by a team of Registered Nurses who are available to support residents twenty-four hours a day.



Hatch Mill Care & Nursing Home | Mike Hawthorn Drive | Farnham | Surrey | GU9 7UH

Call: **01252 979100**

Email: **admin@awvs.org.uk**



## Wey Valley House | Farnham

### HIGH QUALITY RESIDENTIAL CARE

Wey Valley House offers twenty-six residents a homely and secure environment within a well equipped purpose built home situated on the outskirts of the beautiful town centre of Farnham, Surrey.



In the communal areas of Wey Valley House, residents socialise in the spacious open plan lounge, dining area and television room which has huge windows offering direct river views.

There is also a small lounge area perfect for entertaining guests or enjoying some quiet time and the home's computer station and Virtual Table are on hand for anyone to use.



### THE LOCATION

Wey Valley House sits by the side of the River Wey and has access from the garden onto the river's towpath which leads into the many facilities within the Georgian town centre.

### THE ACCOMMODATION

The bedrooms are spread over the ground and first floor and each room benefits from its own en suite with a toilet and hand basin.

All the rooms enjoy plenty of natural light, are well decorated and have free standing wardrobes and call bells.

Other facilities in the room include Free-view TV aerial point and SKY box connection, telephone point, lockable bed-side cabinet and easy switch lighting.

### THE GARDEN

The home benefits from pleasant gardens with a patio area overlooking the river Wey. There are several large, mature trees, a number of interesting shrubs and flowering tubs all of which are well maintained and give a pretty picture for residents and guests to view.



Wey Valley House Care Home | Mike Hawthorn Drive | Farnham | Surrey | GU9 7UQ

Call: **01252 735507**

Email: **admin@awvs.org.uk**



## Ridgway Court | Farnham

### CARE WITH A HOMELY FEEL

Ridgway Court is a two-storey residential care home for older people and is situated in a prime location within the Georgian town of Farnham in Surrey.

The home has been converted from two residential houses and provides sixteen residents with first class care in a lovely homely setting.

### THE LOCATION

The home is within easy reach of Farnham town centre and is not far from a bus route and train station that serves the local area and London.

Nearby are local shops including a small Tesco Express, butcher and lovely fresh bakery.

Residents are encouraged to personalise their rooms with furniture and pictures and the home really does have a wonderfully cosy feel so all within the community enjoy a unique family environment.



### THE GARDEN

Ridgway Court is set in well laid out private gardens with a patio area and pleasant gazebo.

There are several mature trees and a number of shrubs, all of which are well maintained and give a picturesque view for residents to enjoy.



### THE ACCOMMODATION

There are a total of sixteen bedrooms situated on the ground and first floor. All rooms are well decorated with fitted wardrobes and call bells in situ.

Each room enjoys good natural light and all have a nice degree of privacy.

Ridgway Court Care Home | 48-50 Ridgway Road | Farnham | Surrey | GU9 8NW

Call: **01252 715921**

Email: **admin@awvs.org.uk**



## Nower House | Dorking

### HIGH QUALITY RESIDENTIAL CARE

Nower house offers a lovely setting for up to forty-four residents to enjoy twenty-four hour care and support together with being part of an active and vibrant community.

Residents of Nower House not only live daily life within first class facilities, but also enjoy regular trips and social events throughout the year.

As the Society operates as a not-for-profit organisation, all this is provided with a clear, realistic and affordable fee structure that offers peace of mind to both the residents and their loved ones.



### THE LOCATION

Positioned in its own grounds of just over an acre on the edge of the beautiful Georgian town centre of Dorking, Nower House is not far from a bus route and train station serving the local area and London.

Within a ten minute walk there are an array of local shops, restaurants and facilities. The home itself is set in an area of outstanding national beauty and enjoys some wonderful countryside views.

### THE ACCOMMODATION

The accommodation provided has been designed to make residents feel comfortable in their surroundings. Bedrooms are tastefully decorated and all have a vanity unit and self contained toilet facility.

Each resident is actively encouraged to furnish their space with some of their own belongings and there are an extensive amount of communal areas, which include two large lounge/dining rooms, a quiet lounge, two TV rooms and a conservatory where residents can relax or entertain their visitors.



### OUTSIDE SPACE

Nestling in its own grounds of about an acre, Nower House benefits from some lovely outside space. There is direct access to it from many of the bedrooms so residents can step out and enjoy the fresh air and wildlife.



Nower House Care Home | Coldharbour Lane | Dorking | Surrey | RG4 3BL

Call: **01306 882844**

Email: **admin@awvs.org.uk**



# Maitland House | Reading

## HIGH QUALITY RESIDENTIAL CARE

Maitland House is a purpose-built residential care home with twenty-eight en suite rooms. Residents enjoy person-centred twenty-four hour care within the home whilst being part of a friendly and active community offering a stimulating environment daily.

## THE LOCATION

The home is conveniently located less than one mile from Reading town centre in a quiet conservation area. Just a few minutes from junction 11 of the M4 and easily accessible from Reading train station, Maitland House offers a peaceful home set within its own tranquil gardens, whilst being readily accessible for friends and loved ones to visit.

## THE ACCOMMODATION

Each bedroom benefits from en suite facilities and there is a lift to each floor providing easy access. Handrails are installed throughout the home.

The bedrooms have their own TV and telephone point and the newly updated emergency call systems throughout the home ensure residents can live independently whilst being connected to the care teams twenty-four hours a day.

The light and spacious lounges at the home are a perfect area for residents to meet together to watch television or play games.



## THE GARDEN

The attractive garden at Maitland House with its own heated gazebo, offers an ideal place to relax with friends and entertain loved ones throughout the year.



## STAYING ACTIVE

As with all the Abbeyfield Wey Valley homes, the care teams encourage residents to continue their hobbies and pursuits, and to discover new ones from a varied schedule designed by the team of Activity Coordinators.

Frequent day excursions or trips outside the home are also arranged. All activities are organised to promote physical and mental stimulation, self esteem, and social interaction with other residents.

Maitland House Care Home | 11 Maitland Road | Reading | Berkshire | RG1 6NL

Call: 01189 572826

Email: [admin@awvs.org.uk](mailto:admin@awvs.org.uk)



## David Gresham House | Oxted

### HIGH QUALITY RESIDENTIAL CARE

David Gresham House is a purpose-built care home with a family feel, offering companionship and twenty-four hour care to twenty-nine residents. There is a particular emphasis on reducing loneliness and isolation within the home whilst enabling and encouraging residents to retain their independence.



### THE LOCATION

The home sits in its own grounds within the historic town of Oxted, at the foot of the North Downs. It enjoys excellent transport links with nearby, train and bus routes servicing the local area and beyond.

### THE ACCOMMODATION

Each spacious room is designed to offer residents their own privacy. There is a call bell system connecting to the care team and all rooms have their own en suite wet room, television and telephone point.

Residents are encouraged to add their own personal touch by bringing their own personal effects.

For socialising, residents enjoy plenty of communal areas including a spacious lounge, a library and lovely bright orangery.

### ENJOYING A VIBRANT COMMUNITY

There are a large band of volunteers that come from all walks of life and all enjoy spending time with our residents, be it helping out with activities, taking them shopping or to doctors' appointments, organising and participating in a multitude of social events, or simply just spending time chatting to them.

The volunteers are an essential factor of the AWVS ethos of care and integration within the David Gresham House community and will be seen visiting the residents daily.

### INDEPENDENT LIVING APARTMENTS

In addition to the fine residential care offered at David Gresham House, there are also five modern sheltered flats located in the Queens Park Suite on the second floor.

The apartments comprise of a bedroom, sitting room, kitchenette and wet room with toilet and shower.

They are designed to provide independent living for more active older people who wish to benefit from the additional comfort, security and companionship that Abbeyfield Wey Valley Society's homes offer.



David Gresham House | 2 Oak Close | Oxted | Surrey | RH8 0BA

Call: **01883 715948**

Email: **admin@awvs.org.uk**





## Roundhay | Guildford

### SUPPORTED INDEPENDENT LIVING

Roundhay provides sheltered accommodation for up to ten residents with the services of a resident House Manager. The home is located a mile from Guildford town centre, with a local bus service nearby.

### LIFESTYLE

Life within the home is designed to foster continuing independence for more active older people, whilst providing amenities to prevent loneliness and to provide companionship.

The House Manager provides two main meals a day served in the spacious dining room and also supplies the basic ingredients for residents to make their own breakfast and afternoon tea in their room. There is a large, homely lounge with a piano for all residents to use and a stair-lift allows access to all floors if needed.

There is also an on-site hairdressing salon and well equipped laundry room for residents to use.



### THE ACCOMMODATION

The bed-sitting rooms vary in size but all are en-suite and have a kitchenette area to enable the independent preparation of breakfast and snacks.

Residents are encouraged to personalise their living space with furniture items, ornaments and pictures.

For security and safety, all rooms have an emergency call system and each resident has a personal alarm pendant connected to an external monitoring unit. This enables all residents to live a truly independent lifestyle knowing they have the support and back up should they need it.



### ENTERTAINING IN STYLE

Roundhay has a relaxed feel where residents are encouraged to invite visitors and family, with parking available at the front of the building.

All are welcome to use the communal areas and the home's picturesque and well maintained gardens are a perfect place to entertain during the summer months.

Roundhay | 3 Pit Farm Road | Guildford | Surrey | GU1 2JH

Call: **01483 910815**

Email: **admin@awvs.org.uk**



## Supporting you all the way..

### PUTTING CARE BEFORE PROFIT

Finding the ideal support for a loved one can appear daunting but the whole team at Abbeyfield Wey Valley Society understand the importance of being focused on supporting families, friends and current carers through the whole process of finding the right care solution for each individual.

### WHERE TO START ?

The Society has a full time Customer Service and PR Manager who works with families and loved ones across each of the homes ensuring you get all the information and support you require from day one.

After receiving your information, you will be invited to visit the home of your choice to meet some of the care teams, home Managers and existing residents ensuring that you get a full feel of life within the AWVS community

This structured customer focused process will also enable the care teams to learn more about each individuals needs and together with all parties, a person centred care package that everyone is comfortable with.

### THE SETTLING IN PROCESS

Moving in to a new home is a life changing event whatever your age. To ensure each person has a smooth and peaceful transfer, the Society's Wellbeing Manager will be on-hand to help you throughout the process.

It is advised that residents bring in as many possessions and personal belongings as possible and the AVWS Maintenance Team will be happy to arrange pictures, and personal effects prior to the move in day, so the room has a welcoming personal feel upon arrival.

Once a resident arrives, the care teams will do all the paperwork ensuring the personalised care plan is in place and the Wellbeing Manager will spend some valuable time with the new resident and their families.

Throughout the forthcoming days and weeks, the loved ones are kept up-to-date with how things are progressing so they are fully involved in the process confident in the fact that the resident is comfortable and happy in their new surroundings.

### HOW TO BE SURE IT IS THE RIGHT MOVE

Every individual is different and the person centred approach to both the care needs and the settling in process generally ensure that the move is a great success.

However, to give you further peace of mind, Abbeyfield Wey Valley Society offer all residents a twenty-eight day, no notice guarantee. If the resident really does not feel that they are ready for the care and wish to go home, no notice needs to be given and they will only pay for the amount of care they have had during this initial period.





## What people have to say about us...

*"Since my Dad became a resident at Maitland House in the summer of 2022, we have been so impressed with the professionalism and level of care provided. He has often referred to the accommodation and surroundings being like a hotel and he loves the people, both staff and residents"*

Michael T Son of resident.

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*"My Mother is 94 years old, very frail and suffers from Dementia. The love and care the Hatch Mill team show to her is amazing. It can't be at all easy to do this vital job and everyone within the home always has a smile on their face whilst caring for people with such compassion"*

Anne C Daughter of Hatch Mill resident

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*"People were supported by kind and caring staff and were treated with dignity. Staff encouraged people to be as independent as possible. People had access to activities they enjoyed and staff followed care plans that were personalised to people's needs and choices."*

CQC Inspector, on routine visit to Nower House

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*"The great location coupled with the support and community spirit within the home has given my Mum a new lease of life which is lovely to see"*

Sue M Daughter of Roundhay Resident

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*"I am really pleased my Mother is at Wey Valley House. She gets amazing care from kind and dedicated staff. It's always a pleasure for me to visit. I think the team do a fantastic job and it is invaluable to me to know that my Mother is so well cared for"*

Diane H Daughter of Wey Valley House Resident

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*"It's great being part of such a close knit team. Our Managers really support us and there is such a positive vibe when coming to work. I love it"*

Staff Member review on Google



## Abbeyfield Wey Valley Society

Central Office | Wey Valley House | Mike Hawthorn Drive  
Farnham | Surrey | GU9 7UQ

**Customer Service Line: 01252 979111 Email: [admin@awvs.org.uk](mailto:admin@awvs.org.uk)**

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